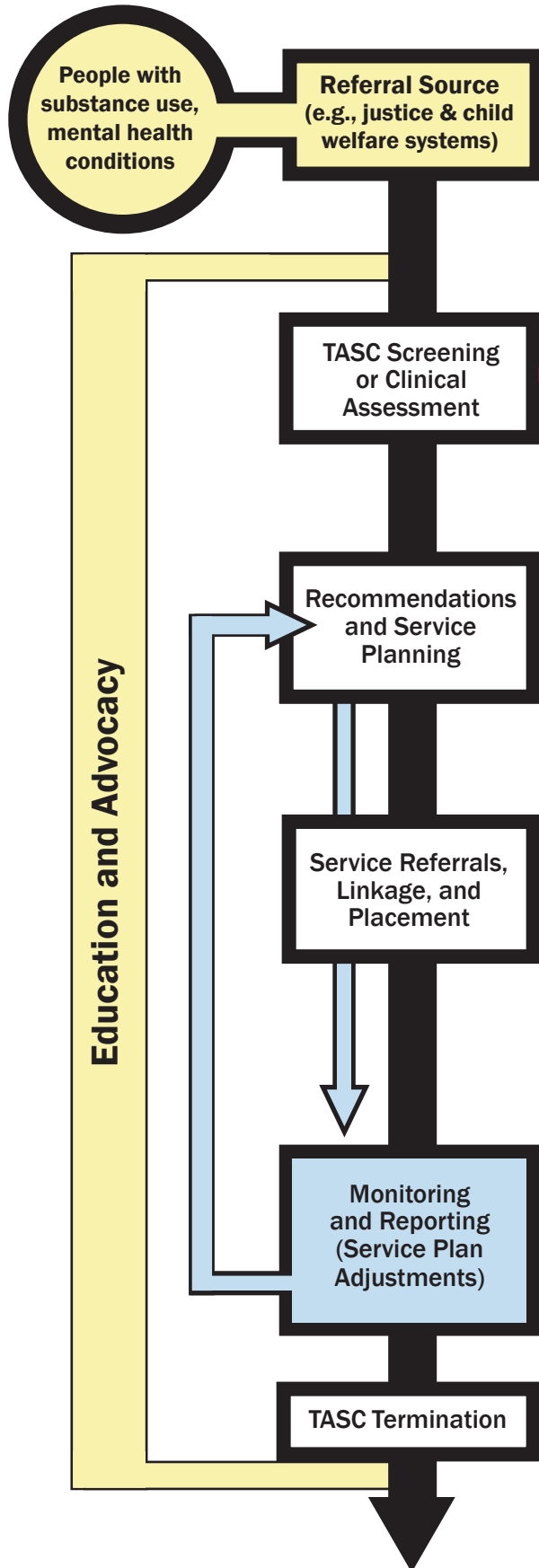


# TASC | Specialized Case Management Model



TASC case management combines clinically focused, multisystem service coordination with treatment placement and recovery management to create a unique client service approach. TASC programs focus on building wellness and self-sufficiency as individuals begin to manage their health conditions while also navigating the complex requirements of public systems. The components of the TASC clinical case management model include:

## Identification, Screening, and Assessment

TASC uses clinical screens and assessments to identify the nature and extent of clients' needs. In addition to clinical measures, clients' strengths and supports are considered to determine appropriate treatment and services. Drug testing may be used to determine clinical service needs, set a standard of accountability, and provide baseline information on the nature of clients' drug use.

## Recommendations and Service Planning

TASC recommends and prioritizes services to meet clients' needs and to fulfill the requirements of the systems in which they are involved. Given the complex needs of most TASC clients, service plans may incorporate substance use treatment, vocational/educational resources, medical/mental health providers, domestic violence programs and/or other services. Clients play an active role in the planning process. Client strengths and stabilization factor highly as do continuity of services and personal accountability.

## Service Referrals and Placement

TASC matches clients' unique service needs with available community-based resources. In collaboration with other community-based treatment providers, TASC often schedules intake appointments, shares appropriate assessment information with providers, transports clients to services when necessary, follows up to ensure successful client engagement, and refers clients to ancillary services such as primary health providers or public benefits programs. Care coordination encompasses multiple systems, service sectors, and levels of intensity.

## Education and Advocacy

TASC advocates and negotiates with a variety of public systems on behalf of clients. TASC also provides information and education to help clients navigate complicated public systems, understand important health issues, and access services.

## Ongoing Monitoring, Reporting, and Service Plan Adjustments

TASC maintains contact with clients and their treatment or service providers to monitor progress, which is routinely reported to the referral sources. This outreach allows for prompt reassessment, service plan revisions, and early intervention in potential problems or crisis situations.

In addition, drug testing can be incorporated into ongoing monitoring to provide additional and timely information on clients' progress.